STATE OF VERMONT GREEN MOUNTAIN CARE BOARD

| Small Group | Health Plan, Inc. 2022 p and Individual Group palth Connect Rate Filings Docket Nos. GMCB-008-21rr GMCB-007-21rr | | | |
|-------------|--|--|--|--|
| | MVPH-132824927) MVPH-132824950 | | | |
| | PREFILED TESTIMONY OF MATTHEW LOMBARDO | | | |
| | 1. WITNESS QUALIFICATIONS AND BACKGROUND | | | |
| Q1: | Please state your name and employer for the record. | | | |
| A1: | Matthew Lombardo, I work for MVP Health Care. | | | |
| Q2: | What is your position at MVP Health Care? | | | |
| A2: | Senior Leader of actuarial services. See Exhibit 11, Matthew Lombardo's CV. | | | |
| Q3: | The filing was authored by MVP Health Plan, Inc.? What is MVP Health Plan, | | | |
| Inc. a | and how does it relate to MVP Health Care? | | | |
| A3: | A3: MVP Health Plan, Inc. is MVP's Health Maintenance Organization ("HMO" | | | |
| subsid | liary. It is a legal entity, a non-profit HMO company that falls under the umbrella | | | |
| comp | any of MVP Health Care. | | | |
| Q4: | Are you a member of any professional associations? | | | |
| A4: | Yes. I am a fellow in the Society of Actuaries and a member of the American | | | |
| Acade | emy of Actuaries. | | | |

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| 2 | Q5: How long have you been employed in the health insurance industry? |
| 3 | A5: Approximately 16 years. |
| 4 | |
| 5 | Q6: What are your job duties as Senior Leader of actuarial services? |
| 6 | A6: In addition to overseeing premium rate setting, I am also responsible for reserving |
| 7 | our incurred but not reported amounts ("IBNR"), financial forecasting, financial |
| 8 | competitive intelligence, and actuarial functions associated with value-based contracting |
| 9 | or risk share arrangements with provider groups. |
| 10 | |
| 11 | 2. RATE FILING SUMMARY |
| 12 | Q7: What is MVP's average proposed rate increase for the Vermont Small Group |
| 13 | 2022 exchange filing? |
| 14 | A7: The average proposed rate increase for the Vermont Small Group 2022 market |
| 15 | filing on the Vermont Exchange is 4.97%, rounded to 5%. (hereinafter "Small Group |
| 16 | Exchange Filing") See Exhibit 2, MVP Small Group VHC 2022 Rate Filing, pps. 4-5. |
| 17 | |
| 18 | Q8: What is MVP's average proposed rate increase for the Vermont Individual |
| 19 | 2022 exchange filing? |
| 20 | A8: The average proposed rate increase for the Vermont Individual 2022 market filing |
| 21 | on the Vermont Exchange is 17.03% rounded to 17%. (hereinafter "Individual Exchange |
| 22 | Filing") See Exhibit 1, MVP Individual Group VHC 2022 Rate Filing, pps. 4-5. |
| 23 | |

| 1 | Q9: | Why did MVP file two separate filings this year for Small Groups and | | |
|----|--|---|--|--|
| 2 | Indivi | duals? | | |
| 3 | A9: | Historically, the State of Vermont has been a merged market, meaning small | | |
| 4 | employer groups and individual data was combined to derive a single set of premiums that | | | |
| 5 | applie | d to both small group and individual insured. For 2022, the State of Vermont | | |
| 6 | unmerged these two types of insureds. Consequently, MVP separated out the data for each, | | | |
| 7 | and ha | s set two different sets of premium rates based on that separate data. | | |
| 8 | | | | |
| 9 | Q10: | What is the book of business affected by the Small Group Exchange Filing? | | |
| 10 | A10: | The book of business affected by the Small Group Exchange Filing is 1,500 | | |
| 11 | policy | holders, 13,033 subscribers and 21,858 members, based on February 2021 | | |
| 12 | memb | ership. See Ex. 2, p. 10. | | |
| 13 | | | | |
| 14 | Q11: | What is the book of business affected by the Individual Exchange Filing? | | |
| 15 | A11: | The book of business affected by the Individual Exchange Filing is 11,101 | | |
| 16 | policy | holders, 11,101 subscribers and 15,371 members, based on February 2021 | | |
| 17 | memb | ership. See Ex. 1, p. 10. | | |
| 18 | | | | |
| 19 | Q12: | Can you explain the difference between subscribers, policyholders, and | | |
| 20 | memb | ers? | | |
| 21 | A12: | Policyholders are contract holders, such as an employer. Subscribers are the | | |
| 22 | contra | ct holder for a parent-child or family contract. Members are individual insureds. | | |

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Q13: Can you explain the CSR subsidy program?

A13: The CSR subsidy program is a feature of the ACA designed to alleviate some of the pressure of cost sharing for policyholders in the individual market that meet certain income criteria. Cost sharing refers to deductibles, co-insurance or copays. Both the federal government and the State of Vermont funded the CSR program initially, but in 2017 the federal government stopped funding the program.

MVP is an opt-in class member of the CSR reduction class action captioned *Common Ground Healthcare Coop. v. United States*, 142 Fed. Cl. 38 (2019). In that case, MVP seeks monetary damages for amounts due to MVP for the cost-sharing payments MVP did not receive from the federal government in 2017 and 2018. The United States Court of Appeals for the Federal Circuit issued a decision finding some amount of payment to Plans will be issued but that offset reductions for the 2018 amounts will be reduced to the extent Plans were able to increase premiums for their silver-loaded plans. On June 23, 2021 the United States Supreme Court declined to hear an appeal filed by health insurance companies. The lower court will now consider evidence to prove or disprove silver-loading. MVP may receive 2017 and 2018 CSR payments this year but it all depends on the United States Treasury (and how long it will take each member of the class action to do calculations for the silver loading offset). For the subsequent years, the CSR amounts might end up being reduced for any year where a company engaged in silver loading.

Q14: Can you explain the difference between standard and non-standard plans?

A14: Standard plans provide consumers with an apples-to-apples shopping experience between carriers. Non-standard plans give the carriers the ability to offer different

| 1 | products, such as different cost sharing elements (deductibles or copays), or to offer |
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| 2 | additional benefits. |
| 3 | |
| 4 | Q15: Do the 2022 MVP Small Group and Individual Non-Standard Plans offer an |
| 5 | additional wellness benefit to members that is not offered in MVP's standard plans? |
| 6 | A15: Yes, members purchasing a non-standard plan will receive MVP's Member Wellness |
| 7 | Incentive. This is an enhancement to the current wellness benefit whereby primary |
| 8 | subscribers can earn up to \$600 in wellness-related rewards and/or be reimbursed for |
| 9 | wellness-related activities. Additionally, MVP is adding a \$500 reimbursement for |
| 10 | acupuncture services to its non-standard plans in 2022, which is another benefit |
| 11 | enhancement provided only in our non-standard plans. |
| 12 | |
| 13 | Q16: What is MVP proposing for contribution to reserves in 2022 for the Individual |
| 14 | Exchange and Small Group Exchange Filings? |
| 15 | A16: MVP is building a 1.5% contribution to reserves/risk charge into the VT exchange |
| 16 | premium rates for 2022. |
| 17 | |
| 18 | Q17: And what did MVP propose last year? |
| 19 | A17: 1.5%. |
| 20 | |
| 21 | Q18: Why did MVP use 2019 data in calculating its proposed Small Group |
| 22 | Exchange Filing and Individual Exchange Filing 2022 rates instead of 2020 data? |
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A18: 2020 was a once in a lifetime, extraordinary year in health care due to the COVID-19 pandemic. For an actuarially sound premium rate, MVP used the best data available to project claim costs for 2022. Per ASOP #26:

"premium rates are actuarially sound if, for business in the state for which the certification is being prepared and for the period covered by the certification, projected premiums in the aggregate, including expected reinsurance cash flows, governmental risk adjustment cash flows, and investment income, are adequate to provide for all expected costs, including health benefits, health benefit settlement expenses, marketing and administrative expenses, and the cost of capital."

Here, pre-COVID data and claims experience better aligns with MVP's expectations for 2022, at which time the impact of the COVID pandemic on health care should have largely subsided. Consequently, MVP used 2019 data in determining the Small Group and Individual 2022 rates, with an additional year of trend. The reduction in claims due to the COVID-19 pandemic would cause premiums developed on 2020 data to not be actuarially sound unless there were assumptions made about how much COVID-19 impacted claim costs. Additionally, MVP is concerned that risk adjustment results could be skewed in 2020 due to suppressed utilization and the impact of COVID-19 diagnoses on risk scores.

3. NON-ACTUARIAL STATUTORY CRITERIA (8 V.S.A. §4062): AFFORDABLE, PROMOTES QUALITY CARE, PROMOTES ACCESS TO HEALTH CARE.

Q19: What steps has MVP taken to lower costs and establish that its proposed rates promote affordability, access to care and quality of care for Vermonters?

A19: MVP has taken multiple steps, including but not limited to:

| 1 | 1. | MVP strives to put forth the lowest premium possible relative to the benefits |
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| 2 | | we are covering, which has resulted in growth in our market share in |
| 3 | | Vermont. |
| 4 | 2. | MVP promotes an affordable rate with a quality product. |
| 5 | 3. | MVP promotes primary care. See Q & A 21-22. |
| 6 | 4. | MVP employs a comprehensive staff of clinicians. See Q & A 23. |
| 7 | 5. | MVP administers over 10 specific care management programs directly with |
| 8 | | our members. See Q & A 24. |
| 9 | 6. | MVP engages in a competitive bidding process. See Q & A 25. |
| 10 | 7. | MVP contracts with a Pharmacy Benefit Manager ("PBM"), to get the best |
| 11 | | prices on prescription pharmaceuticals. See Q & A 26. |
| 12 | 8. | MVP has sought to increase member engagement and cost transparency via |
| 13 | | its website. See Q & A 27. |
| 14 | 9. | MVP supports the use of telemedicine. See Q & A 20. |
| 15 | 10. | MVP maintains a nationwide network of providers. See Q & A 25. |
| 16 | 11. | MVP offers both standard and non-standard plans, See Q & A 14-15. |
| 17 | 12. | MVP has robust evidence-based guidelines such as MVP's Medical Policies |
| 18 | | and Utilization Management Program designed to decrease unwarranted |
| 19 | | variations in care and support appropriate utilization. These medical |
| 20 | | policies undergo continuous review and are vetted by community |
| 21 | | physicians throughout our service area. Vermont physicians serve as |
| 22 | | representatives on MVP's Medical Management Committee, Pharmacy and |

| 1 | | | Therapeutics Committee, Credentialing Committee, and Quality |
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| 2 | | | Improvement Committee. |
| 3 | | 13. | MVP supports and guides taxpayers who may be eligible for premium |
| 4 | | | assistance, cost-sharing incentives or subsidies. See Q & A 28. |
| 5 | | 14. | MVP reduces out-of-pocket costs for enrollees earning from 100% to 300% |
| 6 | | | of the federal poverty level through cost sharing reductions. See Q & A 28 |
| 7 | | 15. | MVP's New York and Vermont business is accredited by The National |
| 8 | | | Committee for Quality Assurance (NCQA), which employs a large set of |
| 9 | | | robust quality standards and requires reporting in more than 40 areas. MVI |
| 10 | | | believes that it offers quality services and that the providers with which i |
| 11 | | | has contracted are high performing. |
| 12 | | 16. | MVP participates in a shared savings arrangement with OneCare for its |
| 13 | | | Vermont Exchange business effective January 1, 2020 which is continuing |
| 14 | | | through 2021. |
| 15 | | | |
| 16 | Q20: | How l | has telehealth affected access to healthcare? |
| 17 | A20: | MVP | supports the use of telemedicine, which continues to climb steeply across al |
| | | | |

of MVP membership. Vermont members, using their phone, tablet or computer can have

an online doctor's visit 24/7, and even be able to get a prescription. MVP provides

welcome packets to help members understand benefits, to increase utilization and to help

make members healthier. Information about telemedicine is part of a new member's

welcome packet and is included periodically in our member newsletters to remind members
 of the availability of this benefit.

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The continued use of telehealth provides access to healthcare to those less able to travel to their provider. MVP is currently paying providers the same rate for telehealth as for in person visits, thus incentivizing providers to continue making this service readily available to MVP members. Consequently, providers are able to see more patients and improve access to healthcare.

Prior to the pandemic, telehealth costs were approximately \$0.10 PMPM. In 2020, 3Q and 4Q telehealth costs exceeded \$17 PMPM in MVP's exchange block of business because of increased telehealth visits. While the initial increase in telehealth visits in 2Q 2020 and decrease of in-person visits led to an overall reduction in cost, MVP's 3Q/4Q 2020 data indicates an overall net increase to cost as in-person visits are approaching prepandemic levels and telehealth visits have not subsided enough to offset the increase to inperson costs. Consequently, MVP accounted for an overall cost of \$1.89 PMPM for the increase in telehealth utilization.

Q21: How does MVP promote affordability, quality and access in primary care?

A21: The following response was prepared with the help of our Clinical team. MVP incentivizes and supports Vermont providers to achieve quality for its members through the Marketplace Primary Care Improvement Program in which Vermont providers are eligible to receive a dollar amount based on their overall score for specific quality measures. Providers are eligible for the incentive if their performance exceeded the 50th percentile for a specific quality measure. The quality incentive amount increases if they achieve the 75th or 90th percentile. Providers must earn a minimum of \$1,000 to be eligible to receive payment. For measurement year 2020, MVP offered quality performance

incentives for the following measures: Cervical Cancer Screening, Colorectal Cancer Screening, Diabetic Eye Exam, and Diabetic Nephropathy. For this program, three Vermont providers received quality incentive payments totaling \$5,520. MVP's quality improvement initiative is designed to ensure that members are receiving the necessary preventive screenings and that they are monitoring their chronic conditions. MVP's quality improvement initiative reduces costs, reduces inpatient readmissions, reduces medical errors, and includes health and wellness initiatives.

Q22: How does MVP promote affordability by encouraging strong relationships with PCPs?

A22: The following response was prepared with the help of our Clinical team. MVP is a strong believer that primary care should be central to a patient's medical experience because having a consistent relationship with a PCP can avoid future higher costs. Regular contact with a PCP helps establish a relationship where efficiencies are created because the PCP knows your medical history, and the PCP can delegate or refer care in the most efficient way possible. MVP aligns fees to increase access to primary care physicians in the community and makes efforts to incentivize members to seek care from primary care physicians.

Q23: How does MVP's hiring and use of clinician staff improve affordability, quality and access to care?

A23: The following response was prepared with the help of our Clinical team. MVP offers medical and behavioral health care management programs to members tailored to

their needs. Drawing on the combined strengths of our registered nurses, social workers, respiratory therapists, behavioral health professionals, wellness teams, physicians, pharmacists and community providers, MVP provides a highly focused, integrated approach to management that promotes quality, cost-effective health care throughout the care continuum.

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Q24: How do MVP's case management programs help create efficiencies that improve affordability, quality and access to care?

A24: The following response was prepared with the help of our Clinical team. The goal of MVP's case management programs is to help members regain optimum health or improved functional capability, in the right setting and in a safe, cost-effective manner. It includes comprehensive assessment of the member's condition, determination of available benefits and resources, and development and implementation of a case management plan with self-management goals, monitoring, assessing for barriers and follow-up. The Case Manager will ensure that members have access to information to support the selection of providers and facilities that will move members into systems in which standards of care are utilized effectively and will provide cost-effective outcomes. Throughout the case management process, the Case Manager acts as a guide, helping members and families navigate the health care system. When necessary, the Case Manager will assist in performing discharge-planning activities, initiating appropriate referrals (including necessary standing referrals, specialists as PCP's and referrals to specialty care centers), and identifying alternate care options to facilitate appropriate delivery of care and services. All of these services are intended to help the member regain optimal health or improved

functional capacity in the right setting, and in a safe and cost-effective manner. Clinical goals include navigation of the health system, assuring medical compliance, improving and maintaining safety, quality of life, continuity and coordination of care. The Case Manager performs six essential case management activities throughout the health care event: assessment, planning, implementation, coordination, monitoring, and evaluation.

The Case Manager also works collaboratively with members, caregivers, providers, and others to support complicated medical and psychosocial needs and to create a case management plan. In developing the plan, the goals, preferences and desired level of involvement of the member and caregiver are taken into consideration to design a person-centered plan. The case management plan includes prioritized goals, resources, services and collaborative approaches to be utilized, plans to ensure continuity of care, development and communication of self-management plans as well as timeframes for reevaluation. Barriers to care are also identified and addressed in the case management plan. If no barriers exist, the assessment with no findings is documented. While actively working with members, the Case Manager optimizes opportunities to educate the member on preventive care screening in addition to closing identified gaps in care. The member's progress in meeting their individualized goals and overcoming barriers to care is continually assessed and documented and care plans are adjusted and communicated as needed.

Q25: What steps does MVP take to manage costs and contracts to improve affordability?

A25: MVP engages in a competitive bidding process to obtain the best terms possible as a way of keeping administrative costs down when contracting out for a vendor or a service.

MVP negotiates rates that reflect appropriate reimbursement levels across all provider types in MVP's network. MVP keeps indirect costs down through contract negotiations with doctors, hospitals, and pharmacies.

MVP constantly reviews and regularly updates its information technology infrastructure to increase efficiency and reduce administrative expenses and overhead. Administrative cost includes credentialing and accreditations. MVP also maintains a nationwide network of providers contracted with CIGNA, reducing costs paid for services rendered outside of MVP's service area.

MVP has been undertaking a Lean Initiative to identify areas where it can replace manual intervention with a computer. For example, instead of someone in the claims processing area physically taking copies to fax them or print them, we are working towards automating those types of tasks to reduce admin costs in the future. We have also been reviewing any contracts we have and finding areas to improve them.

Q26: How does MVP managing prescription drug utilization improve affordability, access and quality of care?

A26: MVP has contracted with the same highly regarded and competitive Pharmacy Benefit Manager ("PBM") for several years, to obtain the best prices on prescription pharmaceuticals. Cost containment estimates in the MVP filings are based on our PBM's proven track record. MVP's pharmacy team works with the PBM through negotiating unit cost reductions and/or increasing rebates from the manufacturer. MVP continuously analyzes its formulary to make sure the most cost efficient medications are on it.

MVP incentivizes members to use lower cost generic drugs where possible. Generic prescriptions account for 93.6% of all prescriptions to MVP members in 2019. We project that generic prescriptions will stay nearly the same at 93.4% of all prescriptions by 2022. *See Ex. 1*, p. 12. MVP's pharmacy benefit provides consumers with a high quality product. In recent years, there have been a number of high cost specialty drugs that have been approved by the FDA. While these drugs are costly, they are expected to provide better outcomes for members.

Q27: How does MVP use current technology to manage costs and improve affordability, access to care and quality of care?

A27: The following answer was authored with support from our Marketing team. MVP has sought to increase member engagement and cost transparency via its website. MVP aims to increase member engagement on our website, which had approximately 1.3 million users logging 3.8 million sessions in 2020. This reflects an 18% increase in overall users from 2019. Web sessions in 2020 remained flat from 2019. Additionally, MVP's "Shop for a Plan" tool had approximately 134,000 visitors shopping for individual and family plans in 2020, an increase of approximately 8% from 2019. Of those visitors, approximately 64,000 used the subsidy calculator to check eligibility for financial assistance to help lower premium costs. MVP's dedicated VT webpage, mvphealthcare.com/welcome/vermont had 7,578 visitors in 2020.

MVP also has various online cost transparency tools for our members to help steer members toward affordable and quality care. Our online cost calculator tool allows Vermont members to enter their location and the procedure or test to be performed and

the tool will estimate the cost of the procedure, MVP's contractual arrangement with providers in the location selected, and whether the member has satisfied their deductible and how much they will pay out of pocket. This also allows members to compare prices across different providers. In addition, our prescription drug search in partnership with CVS Caremark allows Vermont members to view the prices of prescription drugs at different pharmacies and compare their out-of-pocket costs.

MVP promotes an online cost calculator tool where members can enter their location in Vermont and the procedure or test to be performed and the tool will tell members the cost of the procedure, MVP's contractual arrangement with providers in the location selected, and whether the member has satisfied their deductible and how much they will pay out of pocket. This also allows members to compare prices between different providers.

MVP has an online tool where members can see the prices of prescription drugs at different pharmacies and compare their out of pocket costs, also in an effort to move members toward the most affordable and effective solutions possible. MVP has online tools to help members with a number of health and well-being activities, such as quitting smoking and eating healthier.

Q28: How does MVP increase affordability by helping lower the cost of premiums for subscribers?

A28: MVP works with its members to help members take advantage of federal and state cost-sharing incentives or subsidies in the individual market to help members maximize their benefit and pick the right cost plan. MVP supports and guides taxpayers who may be

eligible for premium assistance through federal Advanced Premium Tax Credits in the individual market, which further increases affordability. Recently, MVP has contacted all of its directly enrolled individual subscribers to make them aware of changes to Advanced Premium Tax Credits under the American Rescue Plan Act (ARPA) that are available through Vermont Health Connect.

MVP reduces out-of-pocket costs for enrollees earning from 100% to 250% of the Federal Poverty Level through cost sharing reductions. Vermont cost-sharing assistance further reduces enrollees' deductibles and copayments. Vermonters at or below 300% of the Federal Poverty Level may be eligible for Vermont premium assistance that reduces their premium contribution by 1.5% below the amount available under the federal law. The Federal government has cancelled reimbursement of incurred claims under the CSR program effective October 2017. However, members are still eligible for the reduced cost sharing plans in the program, which will have to be covered by increasing premiums.

The State of Vermont's solution to this problem was to create two sets of Silver plans: one set for non-CSR members with premiums that do not reflect the CSR defunding and one set for CSR members that do reflect the CSR defunding in the premium. This was done so that the second-lowest cost Silver plan on the exchange would have an increased premium, which is the plan used to determine how much lower-income members will receive in premium subsidies through the federal Advance Premium Tax Credits (APTC) program. That way, premium increases for CSR defunding will be met with corresponding increases in APTC subsidies and the net policyholder premium increase will be minimized.

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Q29: Do MVP plans cover providers that are not under the Green Mountain Care Board's jurisdiction to improve access to health care and quality of care?

A29: Yes, MVP's benefits and products offered in this filing cover a nationwide network of providers, facilities and pharmacies. MVP contracts directly with providers and facilities in upstate New York and with Dartmouth Hitchcock in New Hampshire. After that, we rely on a national carrier and use their network. If a Vermonter is vacationing far from home or their child is attending college out of state and they need medical care, they can access a provider facility with an in-network provider with no additional cost sharing above what is in their benefits if they saw a local provider.

4. IMPACT OF UNMERGING THE INDIVIDUAL AND SMALL GROUP MARKETS

Q30: How has the unmerging of the individual and small group markets affected MVP's 2022 proposed rates for each filing?

A30: Historically the State of Vermont has been a merged market, meaning small employer group and individual data was used to derive a single set of premiums that applied to both markets. In 2022, the market is being unmerged. This results in two set of premium rates derived from small group and individual data separately. The unmerging of markets allowed MVP to make rates more affordable for both the Individual and Small Group markets.

Pooling the markets leads to a lower rate increase for the small group market and a higher rate increase for the individual market because the small group market is healthier on average than the individual market. However, because of the availability of federal

American Rescue Plan Act (ARPA) subsidies for individual market enrollees, the increase for individuals caused by the unmerging of the markets is mitigated for the majority of members. ARPA expands who is eligible for subsidies so some individual policyholders will actually pay less in premium than previous years, even though the rates are increasing.

Prior to ARPA, premium subsidies were capped at 400% of the Federal Poverty Level. Under ARPA, premium subsidies are not capped by the Federal Poverty Level, and policyholders earning up to six figures will receive premium subsidies, in an exact amount to be determined after the rates are approved and set.

Q31: What concerns do you have about the unmerging of the individual and small group markets?

A31: The vast majority of individual policyholders will be protected against experiencing the full rate increase because of the increased subsidies available under ARPA. However, at this time, these subsidies are available only through 2022. MVP is concerned that if the subsidy expansion is not approved on a permanent basis, individual market enrollees will face higher premium costs than they would otherwise incur absent the unmerging of the markets. Unless the Federal Government extends the increased premium subsidies under ARPA beyond 2022, Vermont will be in the position of either passing higher premium rates on to small group policyholders if the market is re-merged or passing on higher premium rates to individual policyholders that are benefiting from expanded premium subsidies under ARPA.

Q32: Why is a Contribution to Reserves necessary in 2021?

| 1 | A32: MVP is building a 1.5% contribution to reserves/risk charge into the Small Group |
|---|--|
| 2 | Exchange and Individual Exchange premium rates for 2022. This charge is added to |
| 3 | premium rates to meet statutory reserve requirements for MVP's Vermont block of |
| 4 | business and protect against adverse experience relative to pricing assumptions. |
| 5 | |
| 6 | Q33: Why did MVP add the cost of COVID booster shots as part of its rate filings? |
| 7 | A33: MVP anticipates COVID booster shots will be available by the end of 2021 and |
| 8 | administered in 2022. It would not have been actuarially sound for MVP to cover the cost |
| 9 | of booster shots without reflecting that cost in the proposed rates. |

STATE OF VERMONT GREEN MOUNTAIN CARE BOARD

| In re: MVP Health Care 2022 |) | |
|------------------------------------|---|---------------------------|
| Small Group and Individual Group |) | DOCKET NOS. GMCB-008-21rr |
| Vermont Health Connect Rate Filing |) | GMCB-007-21rr |
| |) | |
| SERFF Nos. MVPH-132824927 |) | |
| MVPH-132824950 | | |

CERTIFICATE OF SERVICE

I, Michelle T. Bennett, Esq., hereby certify that I have served a copy of *MVP Health Plan, Inc's Prefiled Testimony of Matt Lombardo* via e-mail only upon the following:

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Dated at Burlington, Vermont, this 6th day of July, 2021.

PRIMMER PIPER EGGLESTON & CRAMER PC

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